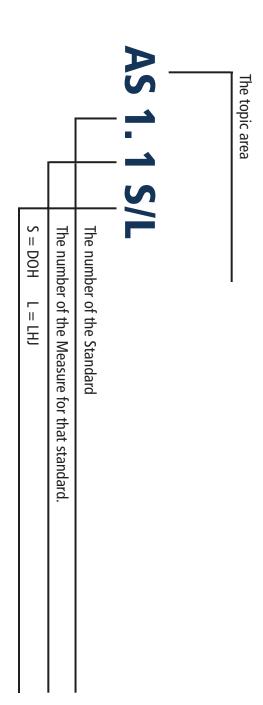


## **DOH** Washington State Department of Health

LHJ Local health jurisdiction

Topic Code	Code	Related Section of Standards for Public Health
AS	Assessment	Understanding Health Issues
CD	Communicable Disease	Protecting People from Disease
里	Environmental Health	Assuring a Safe, Healthy Environment for People
PP	Prevention and Promotion	Prevention is Best: Promoting Healthy Living
AC	Access	Helping People Get the Services They Need

How the Matrixes are Organized and Numbered:



## Using the Matrix for Performance Evaluation

The Matrixes for Standards for Public Health list all of the Standards and accompanying measures for each section of Standard, organized by Key Management Practices. These are listed on the left side of each matrix. They are aspects of public health work that are common across many areas of public health practice. Analyzing performance by key management practice may provide insight into general needs for resources or training across an agency. Also, examples of strength in one area may be identified and applied to other programs.

This material is part of a collaborative effort by state and local health officials in Washington to set Standards for Public Health. For additional information, contact the Department of Health Office of the Secretary, Public Health Systems Planning and Development (360) 236-4085.



# STANDARDS FOR PUBLIC HEALTH IN WASHINGTON

A Collaborative Effort by State and Local Health Officals

### Matrix by Key Management Practice

Helping People Get the Services They Need	Prevention is Best: Promoting Healthy Living	Assuring a Safe, Healthy Environment for People	Protecting People from Disease	Understanding Health Issues	Local Standards and Measures
Helping People Get the Services They Need	Prevention is Best: Promoting Healthy Living	Assuring a Safe, Healthy Environment for People	Protecting People from Disease	Understanding Health Issues	State Standards and Measures

Title bolded = this document.





### **Assuring a Safe, Healthy Environment for People (EH)**

Standards for Environmental Health

By Key Management Practice - Local Standards and Measures

	Standard EH1	Standard EH2	Standard EH3	Standard EH4
	Environmental health education is a planned component of public health programs.	Services are available throughout the state to respond to environmental events or natural disasters that threaten the public's health.	Both environmental health risks and environmental health illnesses are tracked, recorded, and reported.	Compliance with public health regulations is sought through enforcement actions.
Public Information	<b>EH1.1L</b> Information is available about environmental health, including compliance requirements, through brochures, flyers, newsletters, websites, or other mechanisms.	<b>EH2.1L</b> Information is provided to the public on how to contact local jurisdictions to report environmental health threats or public health emergencies 24 hours a day.		<b>EH4.1L</b> Written policies, local ordinances, administrative code, and enabling laws are accessible to the public.
Community and stakeholder involvement	EH1.2L The community and stakeholders are involved in appropriate ways in addressing environmental health issues, including through presentations or individual technical assistance.	<b>EH2.2L</b> Environmental health threats and public health emergencies are included in the local emergency response plan. After a public health emergency response involving environmental health occurs, environmental health staff are included in the local jurisdiction after-action debrief. Any changes to the response plan affecting environmental health response are documented.	EH3.1L Environmental health data is available for community groups and other local agencies to review.	
Governance process				
Policies, procedures, and protoccols				<b>EH4.2L</b> There are written procedures to follow for enforcement actions. The procedures specify the type of documentation needed to take an enforcement action, which conforms with local policies, ordinances, and state laws.
Program plans, goals, objectives and evaluation	EH1.4L The critical components of all EH activities are identified and used as the basis for education that is provided. Workshops and other in-person trainings (including technical assistance) are evaluated to determine effectiveness.	EH2.3L Environmental health services that are critical to access in different types of emergencies are identified. Public education and outreach includes information on how to access these critical services. After-action debrief includes a review of the accessibility of those services, and any changes necessary are made and documented.		
Key indicators to measure and track			<b>EH3.2L</b> Key indicators of environmental health risks and illnesses are identified. A system is in place for reporting suspected environmental health illnesses based on those indicators, and reporting is tracked to monitor trends. A system is in place to assure the data is shared with appropriate local, state, and regional agencies.	<b>EH4.4L</b> Enforcement actions are logged (tracked) from the initial report, through the investigation, findings, and enforcement action and are reported to other agencies as required.
Workforce development		<b>EH2.4L</b> There is a plan that details the roles and responsibilities for LHJ staff in a natural disaster or other public health emergency that both stands alone and is part of the local emergency response plan. All LHJ staff receive annual training on their respective duties.		<b>EH4.5L</b> Appropriate environmental health staff are trained on enforcement procedures.
Quality improvemnt	EH1.3L Environmental health education information in all forms (including technical assistance) is reviewed at least annually and updated, expanded, or contracted as needed based on revised regulations, changes in community needs, etc.		<b>EH3.3L</b> Public requests, BOH testimony, compliance rates, and other data and information are used to determine what internal or external quality improvements may be needed. If needed, a plan is developed to institute needed changes over time	<b>EH4.3L</b> A selected number of enforcement actions are evaluated each year to determine compliance with and effectiveness of enforcement procedures. If needed, procedures are revised.